



# We Are Radion

We save lives. We serve the vulnerable. We transform communities.

Every year we impact 7,000 people across Singapore, Thailand, and Laos.

Reaching the oppressed - rebuilding their dreams.

Restoring the broken - healing their wounds.

Protecting the weak - widening safety nets.

We do these because lives are precious.

### **Because Every Life Matters.**

And every life changed adds to the hope of a better tomorrow. It takes all of us because together, we do good better.

Change is possible. Hope is not a dream.

We can pave a better future.

By nurturing empathy, thought, and action.

To remove walls, build bridges, and inspire global citizenship.

And it starts with you and me. Right here, right now.



# Our Mission

RADION International is a Christian relief and development agency. We are dedicated to **serving the most vulnerable and marginalised communities**, by empowering them to overcome poverty and oppression.



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## 2019 KEY FIGURES



### **TOTAL AMOUNT RAISED**

\$568,696

FY2019 saw an uptick in private donations, balancing the expiry of a few organisational grants.

### **OPS EXPENSES**

16.9%

Percentage of admin, accounting, and fundraising costs against total revenue in FY2019.

### **PARTICIPANTS**

>1,500

The number of people involved with our projects in Singapore and overseas.

### LIVES IMPACTED

>7,000

The number of people our projects and programmes have benefitted.

### **PROJECT LOCATIONS**

4

With the addition of Vientiane in FY2019, our projects span 4 cities across 3 countries.

### **SPONSORS & PARTNERS**

**35** 

Our programmes have been successful in FY2019 due to the kind support of our sponsors.

# 2019 MILESTONES



MAY 2019

Raised \$140,000 at our annual Gala Fundraiser to launch The Singapore Chapter. The event saw 270 guests, including Speaker of Parliament Tan Chuan-Jin as Guest-of-Honour.

### JUL 2019

We began the very first training session for Laotian governmental and community leaders, with the goal of improving rural community welfare through effective policy-making.



#### MAR 2019

Signed an MOU with the Ministry Of Labour and Social Welfare (MLSW), Laos PDR to provide training in the area of child protection and development (CPDP)



### JUN 2019

The Official Opening of our STK2 Shelter in Chiangmai - a purpose-built facility to serve children-at-risk and local stakeholders.

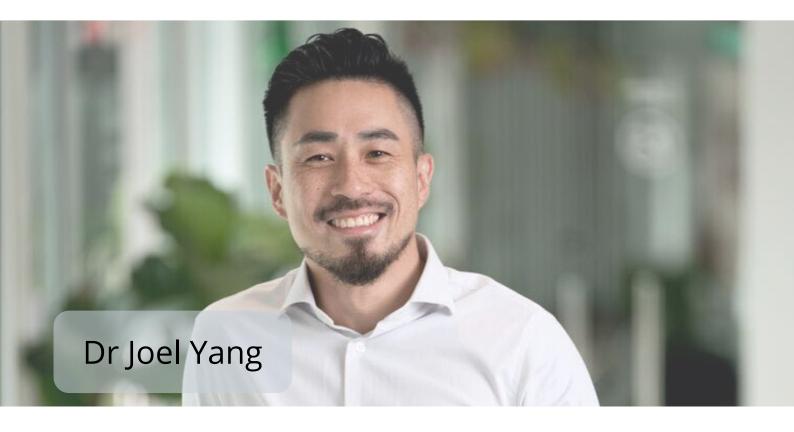


### OCT 2019

At Project LIVES! 2019, we collected and sent 7700kg worth of relief aid to rural Thai communities and to 1000 refugees.

With the support of the National Youth Council, we held our **first-ever youth** panel and exhibition that saw 250 youth participants.

## CHAIRMAN'S STATEMENT



2019 has been a remarkable year for Radion, and we are all so humbled to see the impact we continue to make. Our team has weathered through many tiring projects and initiatives, tirelessly. It is amazing to see how much more energised the team is after countless hours of work to make our vision happen.

We stand for change – not just making it attainable, but more importantly, sustainable. As an organisation, why have we continued to change and improve each year? It is because of our undying belief and pursuit in what we do. The two essential ingredients in making change happen are (1) importance in what we wish to change; and (2) confidence to be able to do it.

We are convicted of this change that we wish to make in this world. It brings meaning to our lives knowing we are part of a larger purpose and this mission is more important to us than anything. Our confidence to make the changes we have has been largely through the encouragement we receive from each of you. We have grown in our confidence to continue to make positive changes in our environment with each passing year.

There is so much to anticipate in this brand new year and we are so excited. Our continued success is dependent on all of you, and we are eternally grateful to your belief in us. To think we started over a decade ago with a mere wish. On behalf of the Board, the Radion Team, and our beneficiaries, thanks so much for making the dream work.

## FOUNDER'S MESSAGE



2019 was a challenging year - regional economies slowing down, and stronger headwinds over the horizon.

We made several tough decisions in order to weather the downturn - fine-tuning our core programmes in Thailand, and streamlining overall organisational expenses. These were done so that we can continue the work of transforming lives in rural communities.

Every year we are able to serve over 7,000 lives, thanks to the untiring work of our frontline workers. Week in and out, these men and women help to avail clean drinking water, provide medical care to the poor, strengthen social safety nets for impoverished families, and relief to communities affected by disaster situations. They do the work of teaching children, training community leaders, and providing friendship & comfort to our elderly beneficiaries.

Moving into 2020, we will do these and more.

We are excited to start seeding several ground-up initiatives to improve the welfare of the village. And we can't wait to begin the Hope Scholarship - our campaign to put Thai children from low-income families through to University.

On behalf of the team, I'd like to thank you for your support and unwavering trust. Your generosity continues to inspire, and send a message that truly, every life matters.

## **BOARD OF DIRECTORS**



**Dr Joel Yang**Chairman of Board of Directors

Joel is a Clinical Psychologist, having completed his training in Australia and practicing since 2008. He started his career working in psychiatric hospital and community mental health services.

Moving into academic settings, he served as Head of Counselling at the Singapore Institute of Management University, and worked at Yale-NUS College as well.

He currently runs a private psychology consultancy, Mind what Matters, and is convicted to destigmatise mental illness and promote mental health. He is passionate to help others (and himself) continually evolve and engage in driven and meaningful lives.



**Mr Alvin Tay** Non-Executive Director

Alvin Tay was the Editor of The Business Times, a financial publication of Singapore Press Holdings (SPH), from 1 September 2002 to 1 December 2016. He then moved on to become the Managing Editor of the English/Malay/Tamil Media Group of SPH before retiring on 1 March 2018.

Mr Tay is currently the Deputy Chairman of The RICE Company Ltd, a not-for-profit organisation which reaches out to children and youths from low-income families through the arts.

As Business Times Editor, Mr Tay also served on the Board of The Old Parliament House Limited from 2003 to 2011. From 2012 to 2016, he was the co-chairman of ChildAid Singapore, an annual charity concert that raises funds for The Business Times Budding Artists Funds and The Straits Times School Pocket Money Fund.



**Dr Boon Jiabin**Non-Executive Director

Dr Boon is a member of the College of Family Physicians Singapore and a Family Physician in private practice.

He graduated with a Bachelor of Medicine and Bachelor of Surgery (MBBS) and subsequently obtained his Graduate Diploma in Family Medicine (GDFM) from the National University of Singapore. Practicing with utmost dedication to his patients, Dr Boon was awarded the Singhealth Best Junior Doctor Award.

## **BOARD OF DIRECTORS**



Mr Sonny Chuah Non-Executive Director

Sonny has retired from the corporate world after 40 years in the air-conditioning, refrigeration, material science and facilities management fields. He spent 15 years of his life in regional roles covering the Asia Pacific countries. Currently freelancing as a consultant to keep abreast of the technologies and share his knowledge and experience to the industry.

A Mechanical Engineering graduate from Perth, Western Australia he was active in the Overseas Christian Fellowship before returning home after graduation. Started working in Malaysia in 1973 then to Indonesia for a year before settling down in Singapore after getting married to a fellow OCFer from Singapore.



**Mr Eugene Wee**Founder / Executive Director

Eugene graduated with a BSc (Hons) Business Computing & Information Technology from University of Wales (UK). He pursued a career in the Singapore Ministry of Defence (MINDEF) for 6 years and thereafter went into corporate training and consultancy. His work with MINDEF earned him a commendation for life-saving, and he was later also awarded the Good Service Medal.

Eugene represents RADION International in the Economic & Social Council (ECOSOC), United Nations' central platform for reflection, debate, and innovative thinking on sustainable development.



**Mr Alvin Ong** Country Manager - Singapore

Alvin Ong serves as the country manager of RADION's Singapore office. He was previously with Cru Singapore where he was involved with youth development and leadership programmes, before serving as a digital strategist for the organisation.

Alvin holds a degree in Computer Engineering from Nanyang Technological University, and is also a certified Birkman Consultant. He is pasionate about putting ideas into action so that it contributes to a better society for all.

## **BOARD OF ADVISORS**

The Advisors are selected to provide input according to their specific fields of expertise. Their collective knowledge has been invaluable in enhancing RADION's strategic projects as well as broaden our networks.



**Mr Tan Cheng Hai** Technology Advisor

Cheng Hai is the founder of Zenith Intellutions Pte Ltd, a specialist firm providing consultancy services for advanced satellite, sensor and Internet of Things (IoT) technologies.

He previously held the appointment of Director, Business Partnerships for a Singapore start-up company SGLab Pte. Ltd., and had served in Singapore's Ministry of Defence (MINDEF) for 30 years. In MINDEF he held various senior appointments and has served in the Defence Research and Technology Office that managed research & development of advanced technological systems for the Singapore Armed Forces.

Currently, he serves on industry advisory board at School of Engineering and Technology, PSB Academy and board of advisors, Equatorial Space Industries Pte. Ltd.



**Ms. Giam Lay Hoon** Legal Advisor

Ms Giam is a qualifed lawyer by training and has experience in fund management, investments, legal, corporate governance, compliance and regulatory issues. She is an Advocate & Solicitor of the Supreme Court of Singapore and started her career in the prestigious Singapore Legal Service.

Ms Giam has been the Company Secretary and in-house counsel of Temasek Holdings Pte Ltd and Senior Vice President of Mapletree Investments Pte Ltd, and its group companies. She is also a personal investor in private innovative companies involved in neuro feedback technology, entertainment and movies, and data storage and technology.



**Mr Foo Hee Kiang** Strategy Advisor

Hee Kiang is fully retired from corporate life. He previously served as Vice President (General Affairs) of the Singapore Water Association, overseeing the association's communications and international relations.

He was also a Senior Advisor to the Executive Chairman and Group CEO of Hyflux Ltd, responsible for industry relations and business collaborations.



**Mr Peter T. Phan** Strategy Advisor

Peter currently serves as SVP, Head of Digital and Transformation Services, in Trusted Services Pte Ltd, having worked at BHP Billiton and Accenture previously. He is a seasoned business and technology leader with 25 years of experience, spanning across Fortune 100 global multi-national corporations to technology start-ups.

Because of his technical background, his many years in consulting, and as well his roles in leadership, both in small and large companies, Peter has been exposed to a wide array of business and technical challenges across many industries.

## **COUNTRY HIGHLIGHTS**



Awareness & Youth Development







# Beginning The Singapore Chapter

We believe that Singapore can be a hub for societal good. We see encouraging signs - Youths in Singapore are already deeply concerned about social issues such as the income divide, social justice and action. They are equally keen to contribute to solutions to the issues they see.

At our **13th Anniversary & Fundraising Gala**, we saw that we weren't alone in holding this belief.

Graced by Speaker of Parliament Tan Chuan-Jin and attended by over 270 guests, the event saw **\$140,000 raised to kickstart The Singapore Chapter** - our coordination hub for awareness & youth development work.

This enables us to further our mission in nurturing youths for good works, and to inspire projects that will impact lives at home and in our region.

## Mobilising Youths for Regional Impact

We are pleased to work with Healthcare Expeditions International (HealthEx) in serving vulnerable communities in Thailand, through Project Phetchabun.

For several years now, it has served as an encouraging example of how Singaporean youths can make a difference in lives - through guidance, and the intersection of their training and desire for social good.

In complementing our ongoing development programmes, Project Phetchabun has provided lifesaving aid to thousands of patients, and brought healthcare education to countless more villagers and youth.

"The experience is humbling, and my greatest takeaway is that a listening ear and being there for the villagers can easily triumph over any other professional aid you may provide."

- Ms Yang Yuxiu, 21, 3rd Year Medical Student, University College Cork.













# Nurturing Thought, Inspiring Action.

**Project LIVES!** has been key to our work of fostering greater social interaction and to raise awareness of societal issues. It is also a platform for nurturing thought so that we may consider how we could do good better at home and in our region.

At the official opening of the event attended by business and community leaders, we held a panel session featuring prominent change-makers.

Guest panelists **Mr. Martin Tan** (Executive Director, The Majurity Trust), **Ms. Melissa Kwee** (CEO, NVPC Singapore), and **Mr Yong Teck Meng** (Chaplain, Far East Organisation) gave their views about bringing different sectors of society in creating long-term social impact and how together, we can do good better.

This year's event brought businesses, schools, and the general public for a month of doing good in October. With the help of 100 volunteers - our highest yet for this event, we collected and sent 7700kg of relief items for the protection of rural communities in Thailand from the seasonal cold.







# The Power of Youths for Social Change

Project LIVES! 2019 had a distinctive youth flavour. **Partnering the National Youth Council in support of "SG Youth Cares" programme, we launched a Youth Panel Discussion and Public Exhibition.** The event attracted 300 youth leaders, volunteers, and participants for a time of dialogue, interaction, and learning.

The Youth Panel Discussion featured young change makers who represent various causes ranging from migrant worker welfare, tackling illiteracy, mental health, and refugee activism.

Amongst our speakers were **Mr Cai Yinzhou** (Founder of Geylang Adventures, and 2017 Singapore Youth Award winner), **Mr Jonathan Muk** (Co-Founder of ReadAble), **Mr Cho Mingxiu** (Founder of Campus PSY, and 2019 Singapore Youth Award Winner), and **Ms. Esna Ong** (advocate for refugee welfare, and personally involved with refugee communities in the Middle East). Together they shared inspiring accounts of how youths can make a difference in our society, and be a power for social change.

### Rethinking Change

What does it take to create change that is sustainable and which helps make a community more resilient?

Powered by the National Youth Council in support of SG Youth Cares, the exhibition titled **RETHINKING CHANGE** sought to answer that question.

Jointly presented by RADION and members of SMU-IDCA and SMSA, this exhibition saw 250 youth visitors over 3 days.

Our desired outcome is that this body of work would contribute to the ongoing conversation about doing good better, and inspire more towards creating change that is beneficial to the ones we serve.

"It was a very empowering experience as a youth. As young people with limited resources and reach, it is challenging for us to share our views on community development with a large audience.

Working on the exhibition allowed me to have a greater understanding on the concept of Assets Based Community Development, what it entails, and the potential challenges they can bring."

Huang Huixin, Exhibition
 Contributor from Singapore Medical
 Students' Association.







# **COUNTRY HIGHLIGHTS**



Relief & Development







## Warming Hearts, Saving Lives.

On the back of a successful Project LIVES! campaign in Singapore, our next mission was to bring the relief items to rural villages up in the mountains.

Speed was of the essence as we had to do so before a possible cold snap.

Over 600 relief packs were given out to needy villagers within a week.

# Going the extra mile.

The generosity of the Singaporean public enabled us to go beyond our intended mission.

We supported the Thai Government's efforts in providing aid to refugees fleeing from conflict near the Thai-Myanmar border.

Three tons worth of clothings, beddings and personal necessities were distributed to more than 1000 refugees taking shelter at a local temple.

Our gratitude goes to every individual who gave in one form or another. Collectively, our donors helped to warm hearts and save lives!







# Rebuilding Dreams

StreetKIDS! is a rescue and recovery programme for children who have suffered abuse and who come from high-risk backgrounds. This programme seeks to transform their lives by giving them a safe environment to grow, learn, and rebuild their dreams.

In June, we officially opened our Child Development Centre so as to do that and more. Located in Chiang Mai, the centre serves to strengthen social safety nets in vulnerable communities, while providing dedicated treatment and care to critically-needy child survivors.

### A Dream Fulfilled.

Through the hard work of our kids and the perseverance of their caregivers at the shelter this year, all of them successfully completed another academic year.

And the good news gets better - because for the first time in the short history of StreetKIDS!, one of our beneficiaries made it to University!

Big thanks to our sponsors who believe in this programme and have so generously invested time and finances towards the growth of these children.

# StreetKIDS! Quick Facts

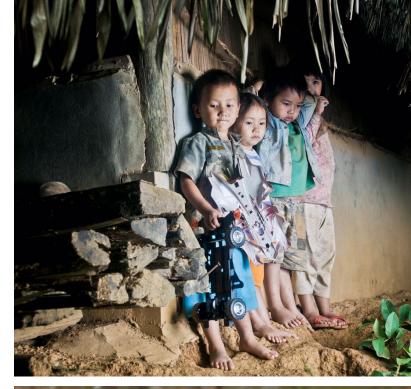
The children that StreetKIDS! reaches out to are child survivors of violence and other highrisk backgrounds such as drug abuse.

Without intervention, these children risk becoming outcast from their own communities.

Our recovery programme revolves around the child, helping each boy and girl recover from emotional trauma, regain confidence, and assimilate into society.

# We serve 46 KIDS across 2 shelters

Age of youngest child on programme: **6 years old** 









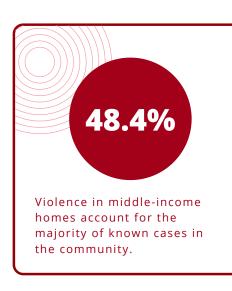


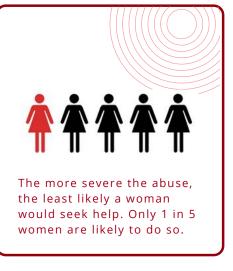


# Transforming Rural Communities

Community development work takes patience and a long-term mindset. Through the years, we are fortunate to have the support of local leaders in carrying our various programmes to tackle issues such as domestic violence and drug abuse.

Community development is also about empowering the people we serve. We have undertaken initiatives to stay relevant to the needs of the community and to begin encouraging local-led projects. **In the coming year, we are looking to seed more ground-up initiatives** with the aim of seeing long-term community transformation that is driven by the locals themselves.





11.3%

The percentage of females who are between 16-20 years of age, and with 1-2 children.

## Serving Our Community Well

Serving our community well means continually testing our working assumptions, and to make course corrections if need be. This approach has served us well so far - helping to decrease the percentage of drug abuse amongst children by half several years ago.

Our most recent survey of the community revealed a few surprises. We learnt that (1) violence is more likely to occur in middle-income homes, (2) women in the village are more likely to keep quiet the harsher their abuse is, and (3) at least 1 out of every 10 women are young mothers aged 16 to 20 years.

This means targeting our resources towards parents and children from middle-class families, thinking of ways we could use existing social connections in the community to make it safe for abused women to speak up, and to initiate programmes that would offer young moms training and emotional support.



## A Pleasant Surprise

The prevalence of gender bias against women is high in rural communities. They are often subjected to low-skilled labour, and have limited social protection.

Hence it was a surprise to find that the majority of whom we surveyed expect girls to fare better than boys in education.







# VillageCARE

VillageCARE serves to protect the dignity of our recipients as they near end-of-life. Our team organises weekly visits and provides basic assistance such as food, clothes, and medicine to support vulnerable households that either have a disabled or elderly member.

Many of our beneficiaries are in the last laps of their lives. Hence we go beyond material support by also offering friendship and a listening ear - giving them emotional support in times of crisis.

# **COUNTRY HIGHLIGHTS**



Child Protection & Development







# LAOS

With the support of the Ministry Of Labour and Social Welfare (MLSW), we started our very first programme in Laos PDR. The signing of the MOU in March was witnessed by then Singapore Ambassador to the Laos PDR, Mr. Dominic Goh, and the Deputy Minister Of MLSW, Ms. Baikham Katitya.

We invested an initial **\$62,880** to seed-fund our flagship **Child Protection** and **Development Programme** (CPDP) that seeks to improve the welfare of rural children in Laos.

We worked with both Governmental as well as community leaders in order to maximise the CPDP's impact. This meant that we were able to gain access to rural communities to reach **100 children across 4 villages**.



# FINANCIAL SUMMARY

2019 was a breakthrough year, thanks to the trust and generosity of our donors and partners.

Our donations increased. We expanded our programmes into Laos while also increasing our existing capabilities in Singapore.

Most importantly, we were able to further our mission of impacting lives.



# Consolidated Financials

Our group expenditure for FY2019 stands at **\$756,568** across Singapore, Thailand, and Laos.

Our combined revenue stands at \$568,696.

Administrative, accounting and fundraising costs accounted for **\$95,887**, or **16.9%** of total revenue in FY2019.

The remaining **\$660,681** went towards direct services to our beneficiaries, programme management and the building project for StreetKIDS! Programme.

With your donations, we impacted over **7,000** lives across 3 countries.

EV2040

Our accounts are audited by external auditors in Singapore and Thailand.

	F12018	F12019
<b>Total Donations</b>	\$595,363	\$568,696*
<b>Total Expenses</b>	\$413,255	\$756,568^
P/L	\$182,108	-\$187,873
Net Assets **	\$1,388,768	\$1,484,509

<sup>\* 4.48%</sup> decrease year-on-year due to expiry of a grant.

<sup>^</sup> Figure includes CAPEX for StreetKIDS! Building Project at \$282,272. 2019 expenditure also consists of starting The Singapore Chapter, and Laos Children Protection & Development Programme.

<sup>\*\*</sup> Includes cash reserves and fixed assets.



# FY2019 Expenses

### FY2019

<b>Total Expenses</b>	\$756,568
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### **THAILAND**

StreetKIDS! \$134,858

Community Development \$22,046

Village Outreach \$21,100

Humanitarian Relief \$3,955

Water Filtration Project \$16,030

STK Building Project \$282,272

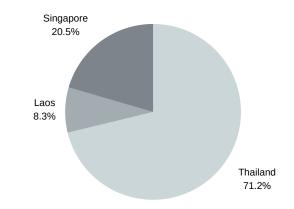
Admin & Fundraising \$58,519

LAOS
Child Protection &
Development \$35,280
Vehicle Acquisition \$18,157
Admin \$9,438

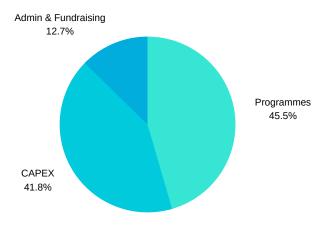
### **SINGAPORE**

Awareness \$56,460 Youth Development \$70,520 Admin & Fundraising \$27,930

### % EXPENSES BY COUNTRY



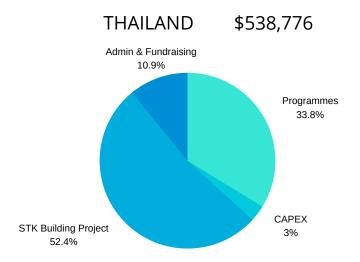
# ALLOCATION OF EXPENSES (OVERALL)



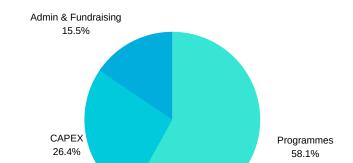


# **Expenses By Country**

**LAOS** 



\* CAPEX includes investment into a water filtration system.



\$62,876

\* CAPEX includes the purchase of a vehicle for in-country transportation.





# **OVERVIEW OF 2020**

## Singapore

### **Project LIVES! 2020**

Our signature awareness & humanitarian relief event will be spearheaded by youth leaders.

### **Social Impact Symposium**

A conference that will bring together 250 youths and change-makers to catalyse social impact in Singapore and our region.

### "The Bridge" Mentoring Programme

A 4-month mentoring programme that brings together youth leaders/mentors and at-risk youths.

## **Thailand**

### **HOPE Scholarship**

Our initiative to put Thai kids from low-income families through University.

### **Community Grants Programme**

A project to encourage and increase community-led welfare initiatives.



# **SUMMARY**

2019 was a year we saw progress in the communities we serve, along with the completion of Phase 1 of the StreetKIDS! building project. It was a year when we saw the impact that can be made when people of various backgrounds come together for the common purpose of doing good.

To our volunteers, donors, and partners for 2019, thank you for your consistent support. Your generosity made a difference for more than 7000 lives by making our programmes possible.

There is much to anticipate to as we pioneer new initiatives in Singapore and Thailand in 2020. These will serve our vision of transforming communities for the better, and of Singapore as a hub for societal change - a city of good.

We look forward to impacting more lives together with you in 2020!

The RADION Team



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Every Life Matters.

N M S National Museum of Singapore





















International Development &

Community Action
Alumni Group

SMU















# **OUR PARTNERS**











Singapore River Cruise







速東包装工业私人有限公司 Far East Packaging Industrial Pte Ltd



















